

Domaine La Castagne



11320 Montmaur France.
Telephone: 0033 (0)4 68 23 19 53
Email: contact@domaine-la-castagne.com
www.Domaine-La-Castagne.com
No SIRET: 50944217400017

BOOKING FORM

NAME:

ADDRESS:

POSTCODE:

TEL:

MOBILE:

EMAIL:

Property:

Date of arrival:

Departure date:

Names of all party members	Age (if under 16)
1.	
2.	
3.	
4.	
5.	
6.	
7.	
Infant	
Please circle if required: cot, high chair, baby bath	

Total rental cost: ___€

Deposit (30%, due when booking): ___€

The balance of ___€ is due 8 weeks before your holiday starts.

An additional payment to cover the refundable security deposit of **250 Euros /£200** must be made on arrival; this should be paid by cheque in the currency of your choice.

Reservations made within 8 weeks of the arrival date must be paid in full at time of booking.

Please indicate by circling where you first heard about us:

Chez Nous / French Connections / Charmes et Tradition / Trip Advisor / internet search / literature / recommendation / word-of-mouth

When you book any holiday, you are entering into a legally binding contract. If you have to cancel or cut short your holiday for whatever reason, then you may be liable for cancellation charges. Please see our Terms & Conditions for details. In your best interests, we advise you to take out **holiday and cancelled booking insurance** to safeguard your holiday payments.

Declaration: I hereby confirm that I take responsibility for my party, that I have read the attached Terms & Conditions and agree to them on behalf of all my party.

NAME:

Signed:

Date:

PLEASE PAY THE DEPOSIT by bank transfer to our bank account or credit card using PayPal (please contact us for full details)

then

PRINT, SIGN & RETURN THIS FORM TO SECURE YOUR BOOKING

Terms & Conditions for rental of the property

Definitions used:

1. The owners: RJ & FS Donaldson
2. The client: the person signing the booking form

- The property is offered for rental subject to confirmation by the owners to the client.
- To reserve the property the client must pay the deposit then complete, sign and return the booking form. Please call/email first to confirm availability.
- On receipt of the client's completed booking form and cleared deposit, a booking confirmation and invoice will be sent. This is formal acceptance of the booking.
- The balance of the rent, together with the security deposit, is payable not less than eight weeks before the start of the rental period. If payment is not received by the due date, the owners reserve the right to give notice in writing that the reservation is cancelled.
- Cancellation by the client should be made in writing to the owners. The following cancellation charges will apply from the date of receipt of the client's cancellation letter:
 - more than 90 days before arrival date: 30% of total cost
 - 90-57 days before arrival date: 50% of total cost
 - 56-0 days before arrival date: 100% of total cost
- The client is strongly recommended to arrange comprehensive travel insurance (including cancellation cover) and to have full cover for the party's belongings and any public liability incurred with respect to major damage to the gîte or pool caused by the client or any member of their party.
- Cancellation by the owners will be avoided at all costs, but if for any reason the owners are obliged to cancel the client's booking, all monies paid to date will be refunded in full. This is the limit of the owners' liability.
- Included in the price are full use of the accommodation and facilities as described, the garden and the pool.
- In winter, additional heating charges will be made.
- Any additional chargeable expenses arising during the rental period should be settled locally with the owners before departure.
- A security deposit of 250 Euros / £200 sterling is required in case of damage or breakage to the property or its contents. The sum reserved by this clause does not limit the client's liability to the owners. The owners will account to the client for the security deposit and refund the balance due within 2 weeks after the end of the rental period.
- Changeover day is Saturday unless prior arrangement is agreed with the owners.
- The rental period will commence no earlier than 4pm (16h00) on the first day and finish no later than 9.30am (09h30) on the final day.
- The occupancy of the gîte and use of associated facilities must not be exceeded. Infants and young children should be included on the booking form.
- Alterations to the occupancy should be made in writing and agreed with the owners prior to arrival.
- The client agrees to be a considerate tenant, to take good care of the property and to leave it in a clean and tidy condition. Although final cleaning is included in the rental cost, if the property is left in an unacceptable condition, the owners reserve the right to deduct from the security deposit additional cleaning costs of 50 euros.
- The client agrees not to act in any way that would cause disturbance to others resident at Domaine La Castagne.
- Smoking is strictly prohibited inside the accommodation.

- The swimming pool is open from 15th May to 30th September between 09.00 and 21.00 each day. The client agrees to comply with the regulations displayed by the pool. Children must be supervised at all times.
- No pets of any kind are allowed in the accommodation or grounds.
- Free onsite parking is provided to the rear of the complex. Once cars have been unloaded upon first arrival, this parking should be utilised at all times to ensure the safety of other guests, particularly children. No responsibility can be accepted for any loss or damage to any motor vehicle or its contents.
- The client should report to the owners - without delay - any defects in the property or breakdown in the appliances provided. Arrangements for repair / replacement will be made as soon as possible.
- The owners shall not be liable to the client for:
 - Any defects or interruptions in the supply of public services to the property or any equipment, plant, machinery or appliance on the property, swimming pool or garden.
 - For any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the owners.
 - For any loss, damage or inconvenience caused or suffered by the client if the property shall be destroyed or substantially damaged before the start of the rental period and in such event, the owners shall within the seven days of notification to the client, refund to the client all sums previously paid in respect of the rental period.
- The use of accommodation and amenities offered (for example, the swimming pool, bikes, trampoline etc) are used entirely at the user's risk and no responsibility can be accepted for injury to a user or visitor, or for loss or damage to the users' or visitors' belongings.
- Under no circumstances shall the owners' liability to the client exceed the amount paid to the owners for the rental period.
- The client and their party acquire no rights whatsoever over the property except for occupation as a holiday let for the period booked. The client shall not sublet the property.
- In the event of any disputes that cannot be resolved between the client(s) and the owners, the courts of Great Britain shall have jurisdiction.
- The person signing the booking form is deemed to be the party leader and is responsible for all members of his/her party adhering to these Terms and Conditions.
- Acceptance of these Terms and Conditions by completing and signing the booking form (or electronic return from the client's email address) implies knowledge and acceptance of all the Terms and Conditions.